

Key Contact Information



For Information About

- Locating a VSP® Provider
- Member inquiries about benefits, claims, or eligibility
- Employer resources
- Manage eligibility
- Billing and reporting
- Member support and communications
- Doctor directory
- Evidence of coverage
- Schedule A or 5500 forms
- Contracts
- Member communications
- Account reconciliation
- Billing
- Posting receivables
- ANSI 834
- Loading automated membership
- Electronic file specifications
- Electronic file inquiries
- FTP Setup
- Plan design
- Renewals
- Customized rates/pricing
- Open enrollment support

Contact

Member Services

vsp.com
Phone: **800.877.7195**

Three easy steps to get started on the Employers site:

- Go to **vsp.com**.
- Click on the **Employers** tab.
- To land directly on the **Employers** site in the future, bookmark **visionbenefits.vsp.com**.

Client Support

Phone: **800.216.6248**, option 4
Email: vspcentral@vsp.com

VSP Billing

800.216.6248, option 3
Email: vspbilling@vsp.com

Membership Support

Phone: **800.216.6248**, option 2
Email: vspcentral@vsp.com

Sales

Contact: Bryan Grimm
Title: Client Manager
Phone: 916.851.4617
Email: Bryan.Grimm@vsp.com